



HANDARA
GOLF & RESORT
BALI



SUSTAINABILITY PROGRESS REPORT 2022

www.handaragolfresort.com

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INTRODUCTION

Warm regards from Handara Golf & Resort Bali

As General Manager, It gives me great pleasure to present to you the sustainability report for our resort after the unprecedented challenges brought about by the COVID-19 pandemic. This report highlights our continued commitment to sustainability and our efforts towards preserving the environment, supporting local communities, and promoting responsible tourism.

Over the past year, our resort has faced significant obstacles, and our team has worked tirelessly to navigate through them. Despite the challenges, we remained steadfast in our commitment to sustainability, and this report showcases our efforts towards achieving our goals.

As a responsible business, we recognize our role in creating a positive impact on the environment and local communities. We have implemented various initiatives to reduce our carbon footprint, minimize waste, and conserve natural resources. We have also supported local communities by providing employment opportunities and collaborating with local suppliers.

We understand that sustainable tourism is more critical now than ever, and we remain committed to playing our part in creating a more sustainable future. We are continuously exploring new ways to reduce our environmental impact and support the communities where we operate.

I would like to extend my gratitude to our guests, staff, and partners who have supported us throughout this journey. We believe that by working together, we can create a better world for future generations.

We also would like to thank everyone for their continued support and for sharing our vision for a more sustainable future.

Sincerely,

Shan Ramdas

General Manager



OUR VISION, MISSION & VALUE

| Our Vision | Our Mission | Objective | Our Values |
|--|---|---|---|
| <ul style="list-style-type: none"> To inspire healthier lifestyle by connecting people with nature and local community. | <ul style="list-style-type: none"> To develop sustainable business practice that will benefit future generation, both profitability and responsibility and leave a small environmental foot print to the earth To become of the best sustainable hotels in the area that offers a sustainability and quality services to our guest To continue the legacy of the memories that are made. | <ul style="list-style-type: none"> To establish sustainability policies in order to carry out good practices in environmental, social and economic fields and implementing good practices for continuous improvement | <ul style="list-style-type: none"> Hospitality : we are passionate to provide an unforgettable experience to our guest. Respect : we honour the values of our guest, colleagues and all stakeholders. Integrity: we are honest and straightforward in our interaction with everyone. Innovation: we never stop learning to improve ourselves and the community we work in |

Awards and Recognition in 2022

- Winner of 'Indonesia Best Golf Hotel 2019/2022' from World Golf Award.



HANDARA SUSTAINABILITY PROGRESS

In 2018, we took the first steps towards environmental protection and reduction of its impact to the environment. We conduct internal environmental reviews and annually assess our progress towards an improved environmental performance and revise as necessary. Our customers and guests are made aware of our sustainability efforts and to give them the option to help us achieve them. To ensure our team of staff are aware, involved and encouraged to be proactive in wanting to work to and improve our environmental policies.





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HANDARA GREEN ACTION PLAN

| Our Effort Started in 2018 | Target 2019 | Target 2020 - 2022 |
|--|---|---|
| <u>Environmental</u> <ul style="list-style-type: none"> Update Policies and Procedure Creation of the Green Team Establish realistic Green Goal for each department Improvement in our Corporate Social Responsibility (CSR) Program Set Target on Energy and Water Reduction Create Budget for investment in new technology Seminar and Training for Staff in relation to optimum energy-efficiency and waste. Follow Principle by Travelife Sustainability in Tourism | <u>Environmental</u> <ul style="list-style-type: none"> Meet all the relevant legislations Annual Sustainability Progress Report Continue to provide training and seminar to staff regarding sustainability practice Plan Waste Management System Improve our data system regarding waste, chemical, energy and water. Continue to set target on energy and water reduction Continue to follow the Sustainable Principle by Travelife | <u>Environmental</u> <ul style="list-style-type: none"> Continue to update policies and procedures and relevant regulations (if necessary) Continue to improve our data system and conduct assessment regarding waste, chemical, energy and water. Annual Sustainability Progress Report Implement Waste Management System Continue to follow the Sustainable Principle by Travelife Aim to Achieve recognition in sustainability practice Travelife Certification Improve Measurement Goals |
| <u>Social</u> <ul style="list-style-type: none"> Continue the Donation (CSR Program) for causes and people in needs Encourage Guest and Club Member to donate Discuss with the local community for mutual benefit Respect the human rights Hire people without discrimination Guest satisfaction survey Update the Union labor Agreement Provide information through website and e- newsletter | <u>Social</u> <ul style="list-style-type: none"> Continue training program for staff and team members Continue to communicate with local community and/or authority for mutual benefits Continue to encourage guest to donate and continue to create charity events More internal promotions Continue to partner up with non-profit organizations for charity Continue guest satisfaction survey | <u>Social</u> <ul style="list-style-type: none"> Continue training program for staff and team members. Continue to communicate with local community and/or authority for mutual benefits Continue to encourage guest to donate and continue to create charity events More internal promotions Continue to partner up with non-profit organizations for charity Continue guest satisfaction survey |
| <u>Economic</u> <ul style="list-style-type: none"> Deliver quality products and service Maximize Sales Continue renovation and improvement to the hotel and clubhouse Efficiency and quality of work Equal employment opportunity | <u>Economic</u> <ul style="list-style-type: none"> Continue to deliver quality products and service Maximize Sale Continue renovation and improvement to the hotel and clubhouse Continue to support the local tourism Improve the Service Continue Guest satisfaction survey to improve the service and product Engage local partners in the hotel and golf course activity Create more environment friendly activities for our guest | <u>Economic</u> <ul style="list-style-type: none"> Continue renovation and improvement to the hotel and clubhouse New Target market opportunities Maximizing benefit for our stakeholders Be competitive in the market Rebrand Handara as sustainable tourism destination Strengthen the hotel's external marketing based on its solid sustainability profile. |

HANDARA ENVIRONMENTAL PROGRAM AND TARGET

| ENERGY | WATER | WASTE/RECYCLING | CHEMICAL |
|---|--|--|--|
| Total Energy consumption (source) target reduction in consumption (1-2 % per year) | Total Water consumption (source) target reduction in consumption (1-2% per year) | Training staff and for waste management responsibilities | Stablize the use of chemical consumption in the resort area |
| Training staff for energy efficiency | Training staff for water efficiency | Compose our organic waste | Stablize the use of chemical consumption in the cleaning supply. |
| Assess and review energy saving method | Gradually change the washing machine & equipments to more environmentally friendly equipments. | Research on the use of recycled products or other enviromentally friendly products | Research on more environemntal friendly chemicals |
| Gradually replace light bulb and equipment to more energy saving equipment | Gradually replace leaked pipes and tabs throughout the hotel. | Research on reuse of packaging parts | Send our sustainability policy to all suppliers. |
| Assesment of gas and boiler efficiency | Send our sustainability policy to all suppliers. | MOU with third party for our waste management | |
| Send our sustainability policy to all suppliers. | | Send our sustainability policy to all suppliers. | |

2022 - 2023 Performance (Highlight)

Sustainability in light of COVID-19 Pandemic situation

- Participate and certified in **CHSE** program which is a program of the Ministry of Tourism and Creative Economy in the form of implementing health protocols based on Cleanliness, Health, Safety, and Environment Sustainability.
- Provide the standard equipment for COVID-19 protocol including automatic thermal checks, hand wash stations, hand sanitizers at the public areas such as lobby, toilet, guest locker and restaurant.
- Participate in Government's **Peduli Lindungi** program which is an application developed to assist relevant government agencies in tracking to stop the spread of Coronavirus Disease (COVID-19). This application relies on community participation to share location data with each other while traveling so that contact history tracing with COVID-19 sufferers can be carried out. Users of this application will also get a notification if they are in a crowd or are in a red zone, namely an area or sub-district where it has been recorded that there are people who are infected with positive COVID-19 or there are patients under surveillance.
- Support COVID-19 vaccination for employees by coordinating with local medical center for the 1st, 2nd and booster vaccine.
- Provide and implement Standard Operating Procedure (SOP) relating with COVID-19 to protect staffs and also guests from COVID-19 transmission.
- Support employee's health by providing vitamins and medicine on regular basis.
- Video Campaign on Travelife Certification in Handara.
- Staff Campaign wearing the new 'HandaraKulture' Uniform.
- Continue to review and train all staff regarding environmental sustainability and children protection.
- More than 70 % LED lighting throughout the hotel areas.
- Energy Waste Documentation.
- 645 New Trees planted in our resort under the Adopt a Tree Program.
- Expanding CSR Program.
- Rebranding Handara as Sustainable Destination in Bedugul, Bali.

1. LABOR & HUMAN RIGHTS

As our aim to increase our Resort standard level of services, we have conducted trainings to all of our staffs regarding Service Excellence.

1. Staff Training regarding Service Excellence by Mrs. Josephine from career Acceleration Academy

a. Training Topic : Excellence Customer Service

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|----------------------------|--------------------|-----------|-------------|
| Front Office | 7-9 Feb 2022 (3 Days) | Mrs . Josephine | 11 | 100 % |
| Food & Beverage Service | | | 17 | 100 % |
| Food & Beverage Product | | | 5 | 27% |
| Housekeeping | | | 13 | 100% |
| Golf Operation | | | 10 | 100% |
| Security | | | 4 | 36% |
| Sales & Marketing | | | 2 | 40% |
| | | Total | 61 | 82 % |

b. Training Topic : Turning Complain to Compliment

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|-----------------------------------|--------------------|-----------|-------------|
| Front Office | 14 - 16 Feb 2022 (3 Days) | Mrs . Josephine | 11 | 100 % |
| Food & Beverage Service | | | 17 | 100 % |
| Food & Beverage Product | | | 5 | 27% |
| Housekeeping | | | 13 | 100% |
| Golf Operation | | | 10 | 100% |
| Sales & Marketing | | | 2 | 40% |
| | | Total | 58 | 82 % |

c. Training Topic : Hospitality Grooming & Telephone Courtesy

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|-----------------------------------|--------------------|-----------|-------------|
| Front Office | 21 – 23 Feb 2022 (3 Days) | Mrs . Josephine | 11 | 100 % |
| Food & Beverage Service | | | 17 | 100 % |
| Food & Beverage Product | | | 9 | 50% |
| Housekeeping | | | 13 | 100% |
| Golf Operation | | | 10 | 100% |
| Security | | | 5 | 45% |
| | | Total | 58 | 82 % |

2. Staff trainings Regarding Team Work

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|----------------------------------|----------------------|-----------|-------------|
| Front Office | 31 Oktober 2022 (1 Days) | Wayan Sudartayana | 4 | 45 % |
| Food & Beverage Service | | | 10 | 100 % |
| Food & Beverage Product | | | 3 | 25% |
| Housekeeping | | | 11 | 100% |
| Golf Operation | | | 8 | 50 % |
| Security | | | 7 | 65 % |
| | | Total | 43 | 58 % |

3. Staff trainings Regarding HR Policy

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|--------------------------------|------------------|-----------|-------------|
| Golf Course Maintenance | 24 November 2022 (1 Days) | Evy Krisna Yanti | 5 | 50 % |
| Food & Beverage Service | | | 2 | 20% |
| Front Office | | | 1 | 10 % |
| Housekeeping | | | 5 | 50% |
| Golf Operation | | | 8 | 50 % |
| Food & Beverage Product | | | 2 | 20% |
| Security | | | 5 | 50% |
| Accounting | | | 2 | 20 % |
| | | Total | 30 | 45 % |

4. Staff trainings Regarding Orientasi Program

| Department | Training Date | Trainer | Attendees | %Attendance |
|-------------------------|--------------------------------|---------------|-----------|-------------|
| Golf Course Maintenance | 21 Februari 2023 (1 Days) | Iwan Darmawan | 7 | 70 % |
| Food & Beverage Service | | | 5 | 50% |
| Housekeeping | | | 6 | 60% |
| Golf Operation | | | 1 | 10 % |
| Security | | | 6 | 60% |
| Accounting | | | 2 | 20 % |
| | | Total | 27 | 35% |

5. To raise awareness of waste management to our staffs , we have created competition of “waste sorting competition “ on June 2022 as bellow attachments :



Staff Department Training Program

i. Januari - April 2022

Food & Beverage Service Department training By Elly Kusmiati – FB Manager
Training Topic :

1. How to Share Information Two way
2. Sequence of Service
3. How to Service of Wine
4. How to Handling Complaint
5. How to Operating shift

ii. Desember 2022

Front Office Department training By Mariah – Supervisor GRO
Training Topic :

1. Archery Training
2. Valet Parking Prosedure

iii. November 2022

Food & Beverage Product Department training By Ida Bagus Nyoman Raka – Exc CHef

Training Topic :

- 1.How To Presentation garnish art food
- 2.How to Use Kompor induksi
3. Training Food Presentation

iv. September - November 2022

Housekeeping Department training By Gede Kris Pratama – Housekeeping Supervisor

Training Topic :

- 1.Training Laundry Prosedure
- 2.Training How to Entering Guest room (Check Out)
3. Training How to Entering Guest room (Occupied)
4. Training How to make up bed

v. September 2022

Refreshing training regarding waste sorting organic and non organic

Training held for department :

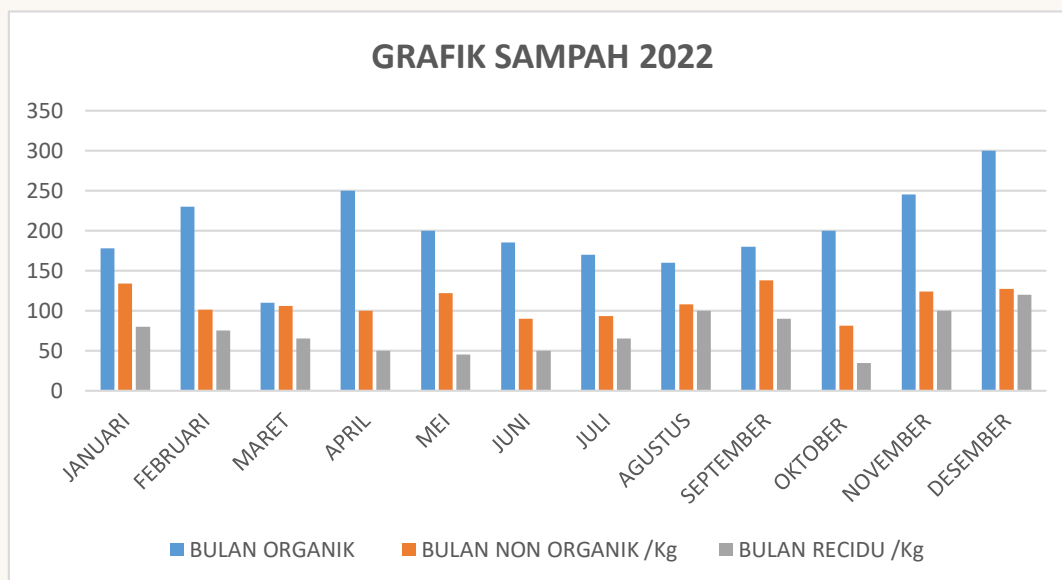
- 1.front office
- 2.Food & Beverage
- 3.Finance
- 4.Housekeeping
- 5.Golf Operation
6. Golf Course Maintenance
- 7.Security

2. WASTE MANAGAMENT

Our objective is to reduce, re-use, and recycle wherever possible. We have started the waste separation program in 2018. We have started the following program to reduce the waste in our hotel.

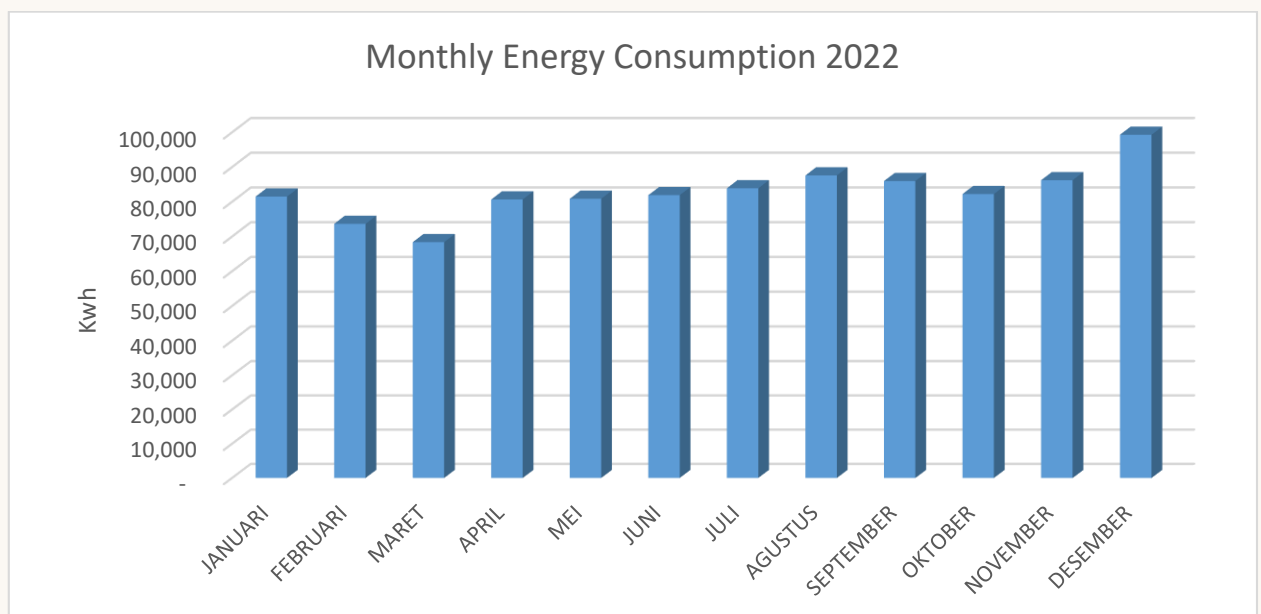
- Waste Separation in every department
- Composting our organic waste
- Eliminate non-recyclable plastic bottle and straw in our hotel.
- Micro Fibre Cloth for Cleaning
- Waste Food given to the community managed by the Green Team
- Sustainable hotel bathroom packaging refill shampoo and soap
- Sign MOU with third party for Recycle Kitchen Oil
- Recycle product whenever possible.

Our 2022 waste data is as follow:

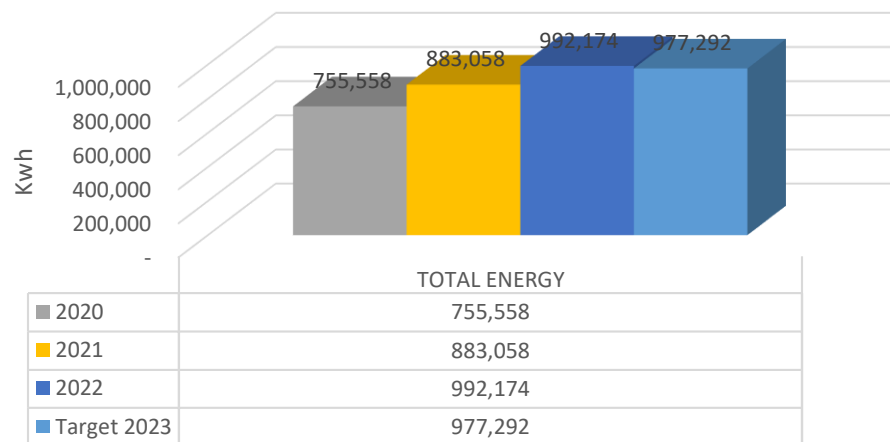


3. ENERGY SAVING

- At the moment in the hotel there are more than 70 % of light bulbs in our hotel are Energy Saving Bulb. Due to the Pandemic in 2020 and 2021, we have to reduce our cost and thus our original plan to aim 100 % Energy Saving Bulb in 2020 is being postponed.
- Using solar panel lights along the road from Resort main gate until lobby and also along the road from kids' playground to security office which is saving more energy of electricity.
- During low occupancy, appropriate sections within our hotel are isolated so lighting can be turned off.
- Use daylight effectively within the building
- Ensure staff to unplug all appliances with electricity when rooms are not booked out.
- Ensure staff to allow natural sunlight and air into the room.
- Renovated Hotel Wing has a key entry card system which automatically turns off the power when the room is not occupied.
- Encourage a "switch off policy" with our guests and staff by providing sticker and guest brochure.
- Aim to replace all equipment to energy efficient equipment.
- Ensure staffs are aware of requirement to turn down off radiators when rooms are not booked out.
- Regular boiler checks.
- Use natural airflow within the premise.
- Fan and Hairdryer (some rooms) upon request.
- Aim to use high-efficiency equipment when replacing old equipment throughout the hotel.

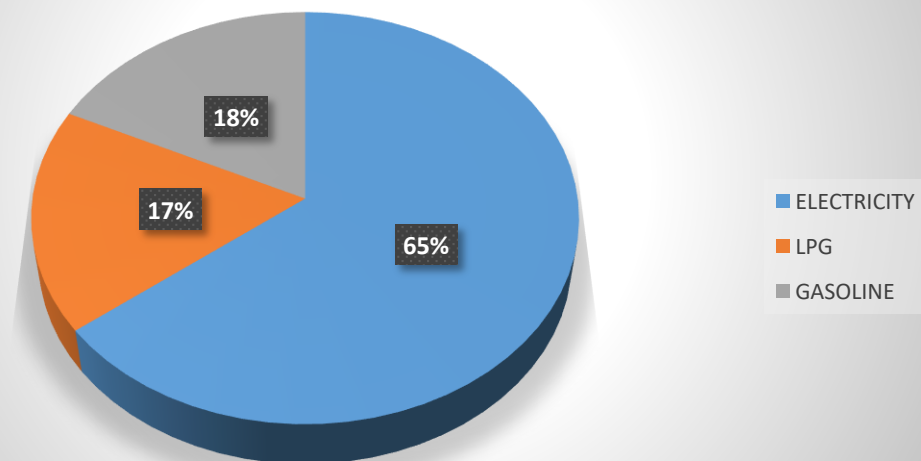


Total Annual Energy Consumption

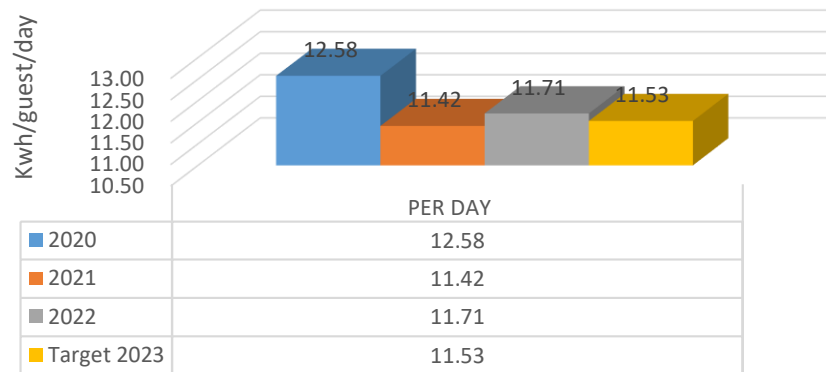


Energy Consumption per Source 2022

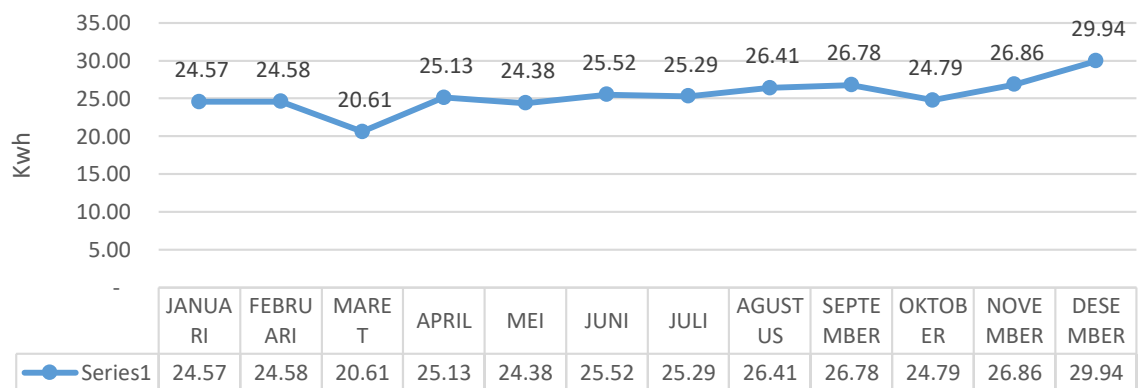
Kwh



Annual Energy Consumption per Guest Day



Monthly Energy Consumption per Guest Day 2022

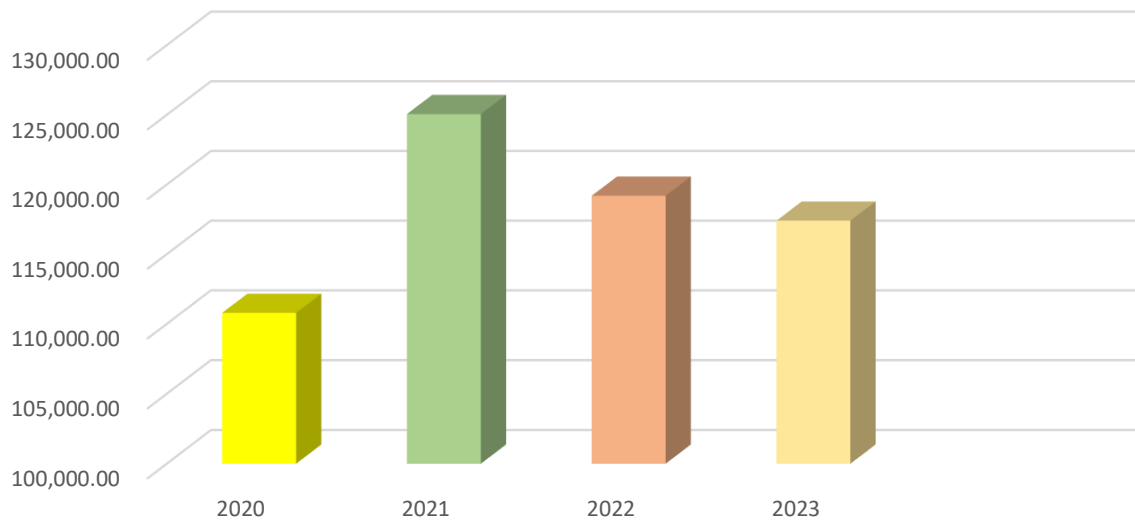


4. WATER SAVING

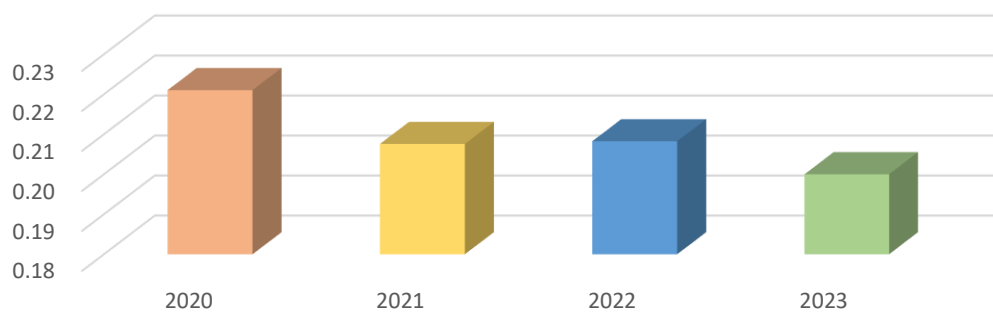
- Install Grey Water system (IPAL) for the Main kitchen in 2019.
- Evaluating and gradually fixing leaked pipes and facets.
- Engineering Maintenance for leaking taps.
- Check the water flow in every tap.
- Aim to have bio-waste water treatment in hotel area.
- Aim to replace the toilet to the Eco Friendly Bathroom Toilet.
- Inform and encourage our guest and staff to be water wises.
- Reducing the quantity of washing the towels.
- The New Hotel Wing has replaced the bathtub to shower. Bathtub only available in 10 (out of 47) of our guest rooms.
- Full loads when using washing machines and/or dishwasher.
- Ensure and train staff on how they can use water use.
- Minimize water use during room cleaning by housekeeping (i.e flush the toilet only necessary, turn of the tab during cleaning if not being used).
- Housekeeping report to Engineering concerning leaking faucets, showerhead and running toilets or any other issues.

| | ANNUAL WATER CONSUMPTION (M ³) |
|-------------|--|
| 2020 | 110.790,16 |
| 2021 | 125.057,67 |
| 2022 | 119.194,66 |

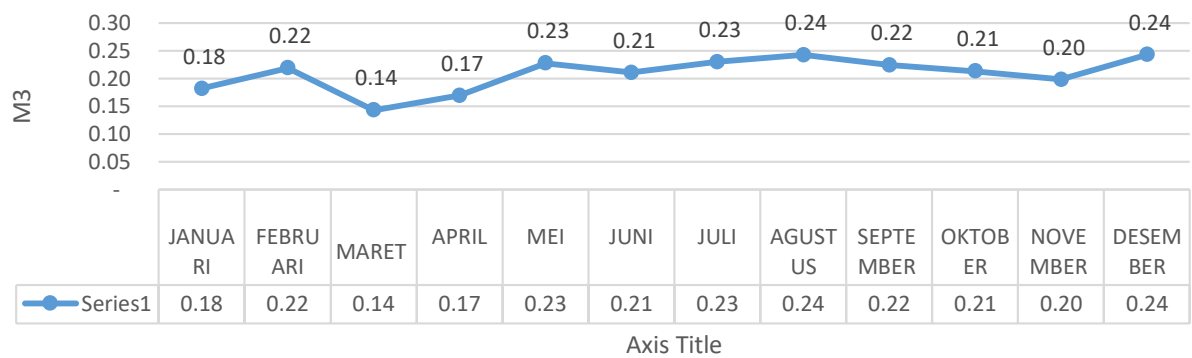
ANNUAL WATER CONSUMPTION (M3)



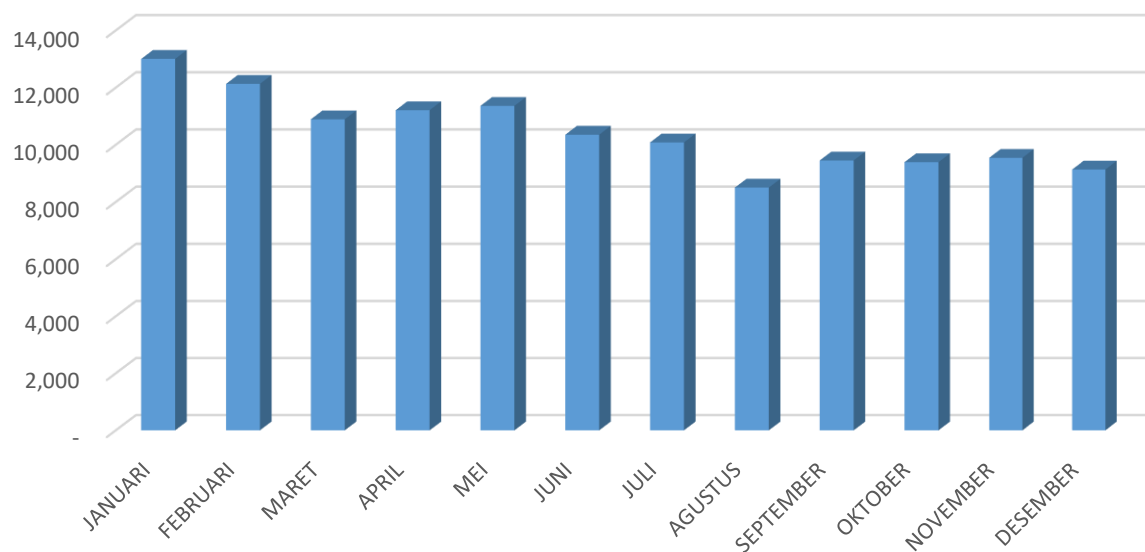
PER DAY

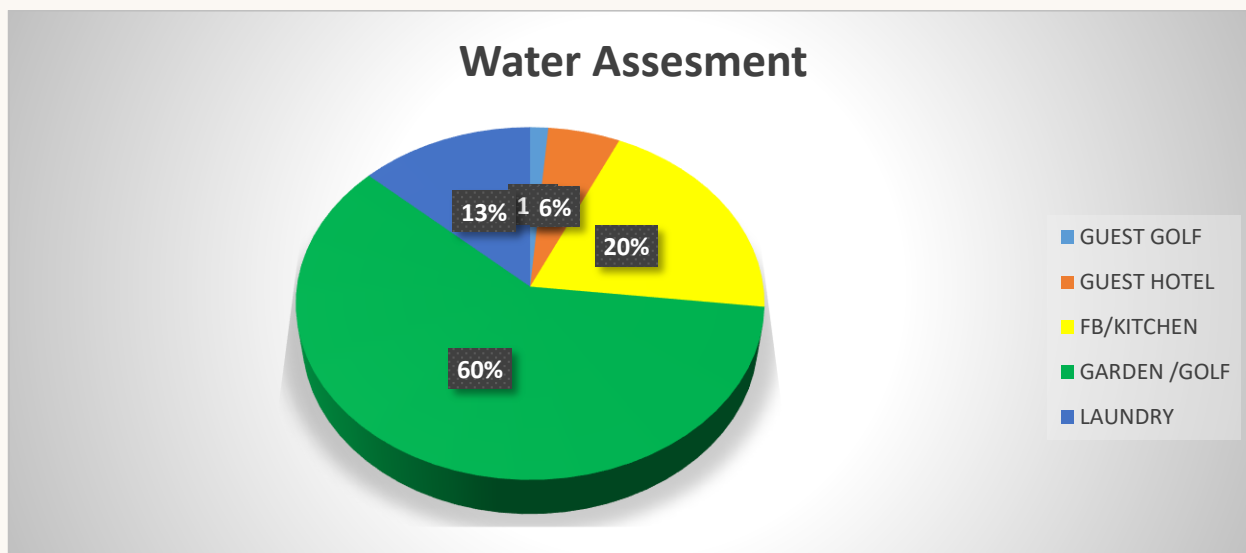


MONTHLY WATER CONSUMPTION PER GUEST DAY (M3) 2022



Annual Water consumption 2022





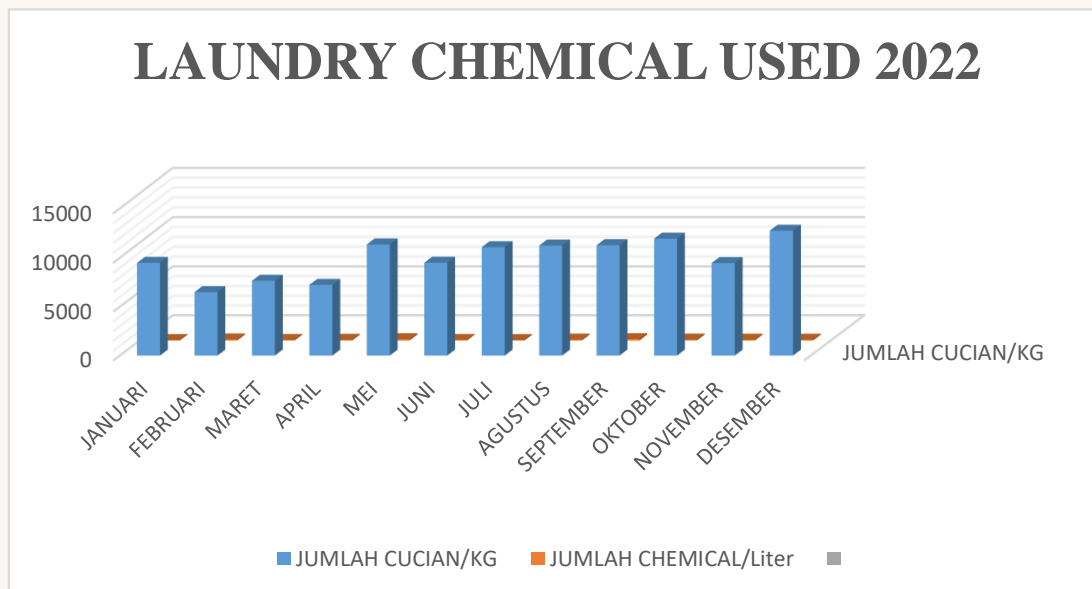
5. CHEMICAL, POLLUTION CONTROL AND PREVENTION

HAZARDOUS WASTE

We have constituted hazardous waste procedure in our resort. Firstly, we save the environment against hazardous waste. Thanks to this procedure we are taking hazardous waste with a proper condition, we tag them, and we are delivering the hazardous waste material with legal compliance to a registered company.

Our central kitchen has a reservoir about oil trap and oil skimmer. These will stop the mixing of waste oil through the sewage system. The waste oil and frying oil, which is accumulative at the oil holder, The wastes of cooking oils are accumulating at the storehouse then collected by certified waste collection company weekly.

We are controlling waste hazardous as much as possible if it contains a hazardous material we make sure it is disposed of appropriately. In that situation, we are trying to raise awareness of our staff and employees on this issue.



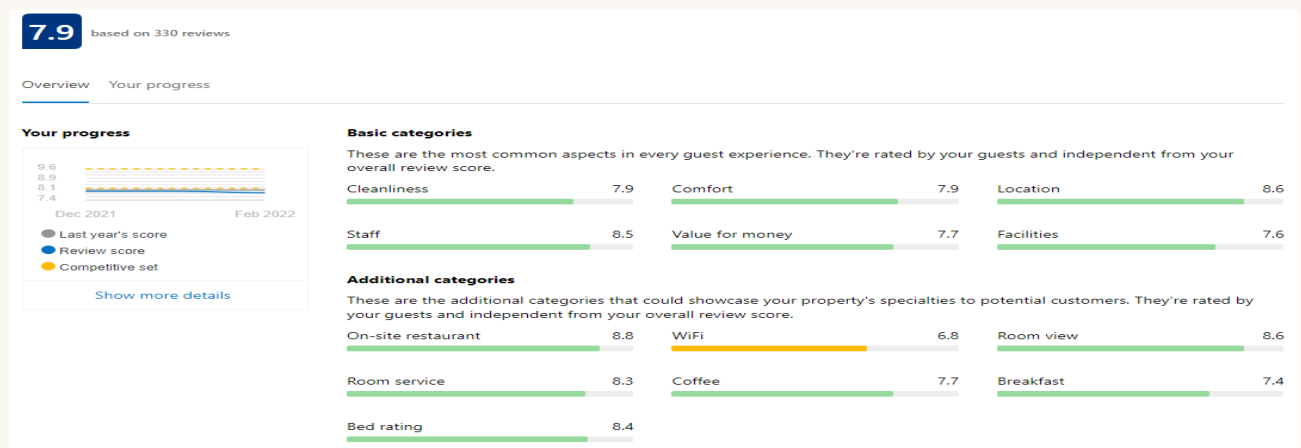
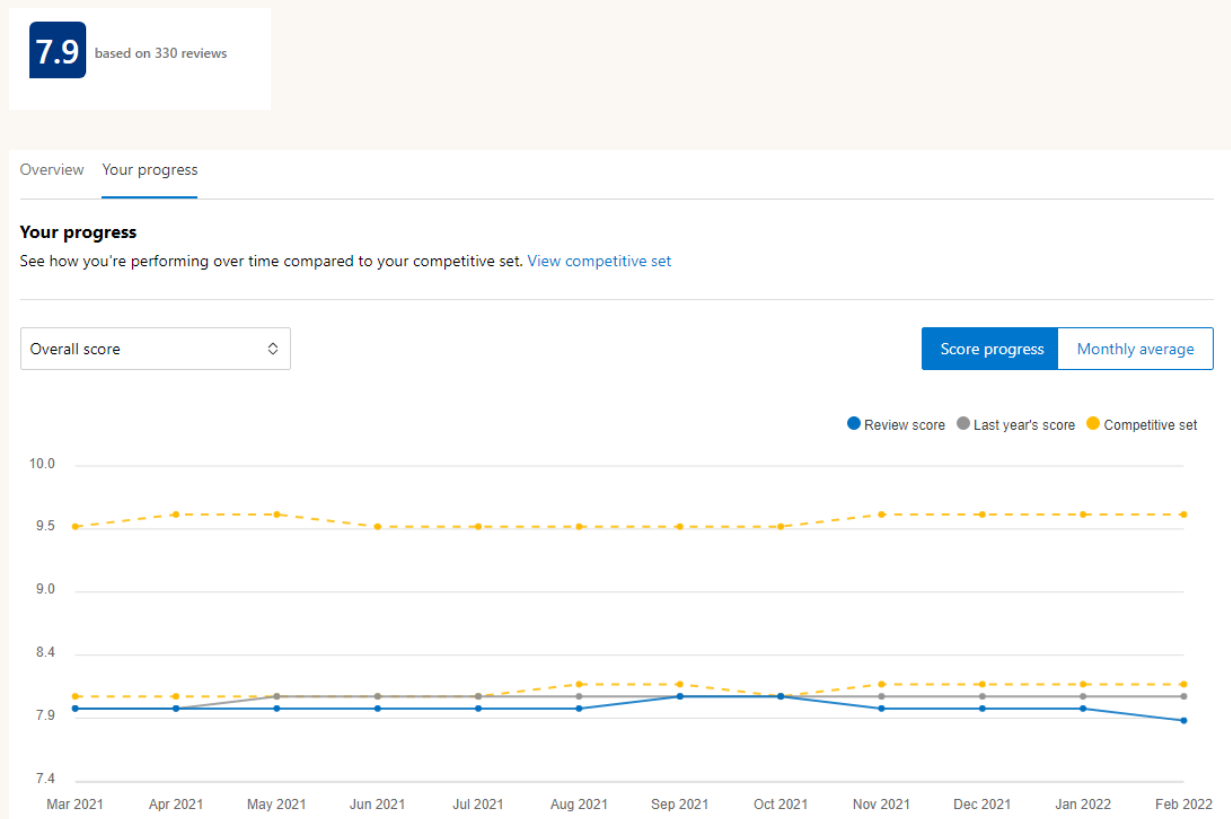
CARBON EMISSION

These are some of the ways we reduce emission;

- We aim to reduce the energy consumed by using high energy- efficient machine and tools, in this way we will reduce emissions.
- Using on-site electric vehicles (buggy cars) for golf and also for hotel guests & staffs transportation that the power is using electrical which has no carbon emission.
- We do not use AC for room cooling in all of our rooms and public area, but we use the natural air breeze, therefore reducing gas emission.
- Recycling, we aim to increase recycling efficiency by increasing staff awareness training of waste, such as glass, paper and metal inside our hotels. If the waste is accumulated or recycling, emission reduction is supplied, because the energy which produces raw material from the beginning this is less than necessary to regain.
- Plant a tree, for providing to emission reductions, we already planted more then 645 trees through our "Adopt A Tree Program "in 2019, and we will continue the program.
- We prefer to use low carbon emissions products and services.
- We have replaced most of our old kitchen chillers and storage ^[11]fridge with new, environmentally friendly.

6. GUEST SATISFACTION

In effort to create a better experience to our customers we are going to do some continuous program and this program has taken from one of our business partners such as: (Booking.com) with below reviews, TripAdvisor, Google Review.



booking.com Reviews Analysis and Action plan

- Based on the score categories, **highest** score reviews are:

1. On site Restaurant (8.8) Expected **(9.2)**

Action Plan and Progress:

- ✓ We are progressing to improve manpower competences with task breakdown training and implementation
- ✓ We are progressing to implement a better sequence of service
- ✓ We are on going to improve supporting tools and equipment
- ✓ We are going to enrich our ala' carte menu
- ✓ We are on going to do refurbishment for better ambiance
- ✓ We are developing kitchen supporting equipment
- ✓ We are going to make 2 (two) time Happy Hours
- ✓ We are going to make Healthy Food
- ✓ We are going to have spot Bar to create more Memorable stay
- ✓ We are going to have weekly theme Dinner
- ✓ We are Going To have Chef of The Day Menu

2. Location & Room view (8.6) expected **(9.5)**

Action Plan and Progress:

- ✓ We are going to upgrade rooms conditions, facilities and service in effort to make customer satisfaction
- ✓ We are going to improve our guest in room experience, cleanliness with no defect and spotless
- ✓ We will create more in room and garden ambiance, facilities and family friendly

3. Staff (8.5) expected **(9.9)**

Action Plan

- ✓ We are going to do some Customer Service Training such as:
 - *WOW* factor service training
 - Problem Solving Training
 - English Speaking and Other Language Training
 - We are searching native speaker management Trainee
 - Can do attitude and no blaming culture training
 - Body language and Professional Manner
 - Handling complaint Training
 - Efficient service implementation Training
 - Task Break Down and Sequence of service Training
 - Time Management Service Training

- Lowest** score reviews are:

1. WIFI (6.8) expected **(10)**

Action plan:

We are going to improve Wi-Fi speed with microtic system and providing higher bandwidth with no blank spot in every area

2. Breakfast (7.4) expected (10)

Action plan:

1. We are going to add more variety with menu rotation on the Breakfast Menu.
2. Liaise with Chef and F&B team that we need to upgrade Breakfast presentation more attractive.
3. We are going to improving personal touch in our service effort to make customer satisfaction

4. Room Service (8.3) expected (9.5)

We are going to enrich Room Service Menu and it's Service

5. Facilities and Activities (7.6) expected (9.0)

Action plan:

We are going to add more Guest Activities and Facilities to make our customer more comfortable stay:

Such as:

- Gym
- Spa and Beauty Shop
- In-House Tour and / or Island Tour
- Cultural Activity
- Sauna
- Kids Club
- Nanny Service
- Money Changer
- Mini shop
- Free Shuttle Service to Ulun Danu Beratan
- Cooking Class
- Fruits Carving Demonstration
- SMART TV with Netflix
- "Show Me -You Know Me" - Repeater Program and Guest Value Added

7. CSR REPORT – HANDARA Give Back Programs

**SPECIAL MENTIONED FOR 'HANDARA GIVE BACK'S PROGRAM IN 2023*

1. Swap your plastic Waste to Food

With 105,000 jobs lost and NGOs have said thousand of people on the island of Bali are going hungry, Handara Give Back Team came forward to help erase their burden during this covid pandemic by distributing 'Sembako'. At the same time, we educating the people about waste on the island and help clean the island from plastic waste.

2. Collaboration with Posyandu

The team now collaborated with Community based vehicle (Posyandu) – Integrated Healthcare Center to improve the welfare of the poor and vulnerable in the community. The Team supported the "Kader Posyandu" (volunteer Health Worker) from the local villages. We thank them for their genuine heart and for their help to many need people.

List of HANDARA Give Back Program in 2022

We help more than 1000 Families in year 2021 by providing them food, 'sembako' and vitamin and medicine and more than 10,000 orphanages and underprivilege children and giving daily necessities to more than 15 orphanage houses.


| No | Date | Program | Description |
|----|----------|--|--|
| 1 | March 27 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali and Gili Lombok. |
| 2 | April 9 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 3 | April 9 | Swap Plastic Waste for Sembako | Exchange Plastic Waste for Sembako (Rice and Daily Essential) to unfortunate Families in selected village in Bali. |
| 4 | April 22 | Swap Plastic Waste for Sembako | Exchange Plastic Waste for Sembako (Rice and Daily Essential) to unfortunate Families in selected village in Bali. |
| 5 | July 27 | Helping a needy Family with sick children. | Give Cash and daily life necessities for a family in need in a village in Bali. |


| No | Date | Program | Description |
|----|-------------|---|--|
| 6 | May 30 | Swap Plastic Waste for Sembako | Exchange Plastic Waste for Sembako (Rice and Daily Essential) to unfortunate Families in selected village in Bali. |
| 7 | June 2 | Jester Community Junior Golf Program. | Donations to teach kids golf, English language and life skills. |
| 8 | June 22 | Collaboration with Community Based Vehicle (Posyandu) | Supported the Volunteer of Posyandu with daily life necessities and cash. |
| 9 | June 25 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 10 | July 12 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 11 | November 27 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 12 | August 18 | Collaboration with Yayasan Amaranee/Tapasya Stroke Center | To help 85 strokes patients in trhe area of Tabanan Bali. |
| 13 | December 18 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 14 | September 7 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 15 | October 11 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 16 | October 20 | Swap Plastic Waste for Sembako | Exchange Plastic Waste for Sembako (Rice and Daily Essential) to unfortunate Families in selected village in Bali. |

| No | Date | Program | Description |
|----|-------------|--|--|
| 17 | October 29 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 18 | November 4 | Jester Community Junior Golf Program. | Donations to teach kids golf, English language and life skills. |
| 19 | November 14 | Swap Plastic Waste for Sembako | Exchange Plastic Waste for Sembako (Rice and Daily Essential) to unfortunate Families in selected village in Bali. |
| 20 | November 15 | Collaboration with Community Based Vehicle (Posyandu) | Supported the Volunteer of Posyandu with daily life necessities and cash. |
| 21 | November 18 | Collaborated with local Muslim Community | Support the program of Community Mass Circumcision in Local Orphanage house. |
| 22 | November 30 | Helping hand with volunteer for the victims of earthquake in Java Island | Help several vilagges that is effected by the earthquake by sending them sembako (rice and daily necessity), medicine, food and water, baby supplies, prayer set, clothing and small furniture |
| 23 | December 13 | Collaboration with Yayasan Kasih Anak Kanker Bali | Visited children that affected with Cancer by giving the families cash and Sembako and milk and send Joy to the kids by providing entertainment for them (clown and magic show) |
| 24 | December 31 | Collaboration with Bagi for Bali | Distribute Sembako and feeding unfortunate and orphan children in Bali |
| 25 | December 31 | Collaboration with Community Based Vehicle (Posyandu) | Supported the Volunteer of Posyandu with daily life necessities and cash. |



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